



ANNUAL ASSURANCE STATEMENT 2023

Introduction

As a Registered Social Landlord (RSL), Yoker Housing Association Limited is required to submit an Annual Assurance Statement to the Scottish Housing Regulator (SHR) by the thirty-first of October each year. This document represents the statement that the Management Committee considered and agreed at its meeting held on the 26th of October 2023.

Format of Annual Assurance Statement

The SHR has not been prescriptive about how the Annual Assurance Statement should look, and we have therefore been able to develop something that we think will work for us and our customers, whilst also meeting SHR's expectations. In forming a view, the Management Committee considered the Association's performance in each of the following areas:

- Assurance and notification;
- Scottish Social Housing Charter performance;
- Tenants and service users redress;
- Whistleblowing;
- Collection of equalities information;
- Adoption of a human rights approach in our work;
- Statutory guidance;
- Organisational details and constitution;
- Regulatory Standards of Governance and Financial Management; and
- Tenant and resident safety including gas safety, electrical safety, water safety, fire safety, lift safety, asbestos, damp and mould.

Our approach

In determining our approach we have considered:

- what level of assurance is proportionate, considering our organisation's business and context;
- sources of assurance and evidence and their sufficiency and reliability; and
- whether we need independent assurance and what that should be.

In assessing materiality, we have considered whether any area of non-compliance:

- seriously affects the interests and safety of tenants, people who are homeless or other service users;
- threatens the stability, efficient running or viability of service delivery arrangements;
- brings us into disrepute or raises public or stakeholder concern about our organisation or the social housing sector; or
- puts at risk the good governance and financial health of the organisation.

Our assessment

It is the Management Committee's view that it is meeting both its obligations in relation to tenant and resident safety and the regulatory requirements as set out in Chapter 3 of the Scottish Housing Regulator's Regulatory Framework.

We approved our Annual Assurance Statement at the meeting of our Management Committee on 26 October 2023.

I sign this statement on behalf of the Management Committee of Yoker Housing Association Limited.



Graeme Shields
Chairman

Date: 26 October 2023